

CAMP Kipwe

Reservations: Tel: +264 61 232009 | **Lodge:** Tel: +264 67 687211
E-mail: res@chiwani.com | **Web:** www.kipwe.com

RACK RATES 2023

Valid from: 01 January 2023 to 31 December 2023

Low Season: Jan, Feb, Mar, Jun & Dec | **Shoulder Season:** April, May & July
High Season: August, September, October, November

Accommodation Type	Dinner, Bed & Breakfast per person sharing (excludes all drinks)	Dinner, Bed & Breakfast Single Person (excludes all drinks)	TWO NIGHT PACKAGE Full Board (all meals) with Two Activities and Return Twyfelfontein Transfer p/p sharing (excludes all drinks)	TWO NIGHT PACKAGE Full Board (all meals) with Two Activities and Return Twyfelfontein Transfer for Single Person (excludes all drinks)	THREE NIGHT PACKAGE Full Board (all meals) with All Activities, including one Damara Living Museum excursion and Return Twyfelfontein Transfer p/p sharing (excludes all drinks)	THREE NIGHT PACKAGE Full Board (all meals) with All Activities, including one Damara Living Museum excursion and Return Twyfelfontein Transfer for Single Person (excludes all drinks)
9 x Bungalows						
Low Season	N\$ 3,980.00	N\$ 5,370.00	N\$ 9,850.00	N\$ 12,450.00	N\$ 14,190.00	N\$ 18,180.00
<i>Conservancy levy</i>	N\$ 185.00	N\$ 185.00	N\$ 370.00	N\$ 370.00	N\$ 555.00	N\$ 555.00
Shoulder Season	N\$ 4,570.00	N\$ 6,180.00	N\$ 11,000.00	N\$ 14,070.00	N\$ 15,900.00	N\$ 20,580.00
<i>Conservancy levy</i>	N\$ 250.00	N\$ 250.00	N\$ 500.00	N\$ 500.00	N\$ 750.00	N\$ 750.00
High Season	N\$ 5,260.00	N\$ 7,160.00	N\$ 12,390.00	N\$ 16,030.00	N\$ 18,000.00	N\$ 23,550.00
<i>Conservancy levy</i>	N\$ 275.00	N\$ 275.00	N\$ 550.00	N\$ 550.00	N\$ 825.00	N\$ 825.00
1 x Kipwe Suite						
Low Season	N\$ 6,700.00	N\$ 9,130.00	N\$ 15,270.00	N\$ 19,950.00	N\$ 22,320.00	N\$ 29,430.00
<i>Conservancy levy</i>	N\$ 185.00	N\$ 185.00	N\$ 370.00	N\$ 370.00	N\$ 555.00	N\$ 555.00
Shoulder Season	N\$ 6,930.00	N\$ 9,420.00	N\$ 15,730.00	N\$ 20,540.00	N\$ 23,010.00	N\$ 30,300.00
<i>Conservancy levy</i>	N\$ 250.00	N\$ 250.00	N\$ 500.00	N\$ 500.00	N\$ 750.00	N\$ 750.00
High Season	N\$ 8,030.00	N\$ 10,980.00	N\$ 17,930.00	N\$ 23,650.00	N\$ 26,310.00	N\$ 34,980.00
<i>Conservancy levy</i>	N\$ 275.00	N\$ 275.00	N\$ 550.00	N\$ 550.00	N\$ 825.00	N\$ 825.00
2 x Luxury Suites						
Low Season	N\$ 9,800.00	N\$ 13,310.00	N\$ 21,560.00	N\$ 28,410.00	N\$ 31,710.00	N\$ 42,090.00
<i>Conservancy levy</i>	N\$ 185.00	N\$ 185.00	N\$ 370.00	N\$ 370.00	N\$ 555.00	N\$ 555.00
Shoulder Season	N\$ 10,110.00	N\$ 13,740.00	N\$ 22,170.00	N\$ 29,260.00	N\$ 32,640.00	N\$ 43,350.00
<i>Conservancy levy</i>	N\$ 250.00	N\$ 250.00	N\$ 500.00	N\$ 500.00	N\$ 750.00	N\$ 750.00
High Season	N\$ 11,620.00	N\$ 15,680.00	N\$ 25,190.00	N\$ 33,130.00	N\$ 37,170.00	N\$ 49,170.00
<i>Conservancy levy</i>	N\$ 275.00	N\$ 275.00	N\$ 550.00	N\$ 550.00	N\$ 825.00	N\$ 825.00
All-Inclusive Add-On	N\$ 1,000.00 per person per night		If booked on the DBB rate, this will allow guests to have all drinks included, such as soft drinks, coffees and alcohol. If booked on the 2 or 3 night Full Board & Activities packages, it allows guests to have all meals, all activities and all drinks included, such as soft drinks, coffees and alcohol.			
Included	Accommodation, NTB tourism levy & VAT.					

ACCOMMODATION:

Bungalows:

Twin bedded accommodation (can be converted to a Double bed) in the shape of rondavels with air-conditioning. These rooms feature a verandah area and private en-suite, open-air bathroom (outdoor shower and ablutions).

Kipwe Suite:

The air-conditioned, elevated thatched suite has a large balcony and a private lounge equipped with satellite television, a stocked minibar and limited Wi-Fi. The double bedroom offers a king-size bed and en-suite, open air bathroom with a large bath. Laundry service included for stays of 2 nights or longer.

Luxury Suites:

Both luxury thatched suites feature a large lounge with separate air-conditioned bedroom, and en-suite bathroom before spilling out on to a large deck with spectacular, uninterrupted views. Private dining can be arranged, and the suites are equipped with Wi-Fi, a stocked minibar, heated splash pool and private salas. Laundry is included for stays of 2 nights or longer.

PLEASE NOTE:

- Please be sure to advise the booking office of any special dietary requirements or allergies?
- Please advise of the guests' time of arrival at the lodge, or estimated arrival and departure times if guests are flying in to Twyfelfontein airstrip?
- Two-night and three-night package on full board and activity rate starts with lunch on day of arrival unless alternative arrangements have been made well in advance.
- Airstrip transfers from Twyfelfontein Airstrip are included free of charge in the two-night and three-night package – all other transfers are charged at the rates listed above.

TRANSFERS:

Twyfelfontein pp one way	N\$ 295.00	20 minutes
!Doro Nawas pp one way	N\$ 350.00	45 minutes
Damaraland Camp pp one way	N\$ 525.00	90 minutes

ADDITIONAL MEALS:

Breakfast	N\$ 295.00 per person NETT
Lunch	N\$ 340.00 per person NETT
Lunch packs	N\$ 230.00 per person NETT
Dinner (3 course)	N\$ 670.00 per person NETT

ACTIVITIES OFFERED:

(Only to be added if booking on a DBB basis.)

- **Elephant/Nature Drive:** N\$ 1,050.00 per person - (+4 to 6 hours in the morning, usually departing at 06h30) including drinks.

Exclusive Use: N\$ 6,300.00 per vehicle but this is subject to availability and can only be booked at the lodge after arrival. (No pre-booking available.)

- **Twyfelfontein, Burnt Mountain and Organ Pipes Excursion** (+- 2 hours in the afternoon) including drinks: N\$ 750.00 person

Exclusive Use: N\$ 4,500.00 per vehicle but this is subject to availability and can only be booked at the lodge after arrival. (No pre-booking available.)

- **Exclusive use vehicle for the day:** N\$ 8,500.00 (excluding meals)

TOUR LEADERS / GUIDES & PILOTS:

- N\$ 1,670.00 per Tour Leader/Tour Guide/Pilot per night (NETT).
- The above rate is a NETT rate and includes all three meals, and transfers with guests.
- Guides do not pay Conservancy Levy.
- There are only two rooms available at Camp Kipwe for Tour Leader/Tour Guide/Pilot accommodation.
- Drinks are for their own account and will be charged at a reduced rate.

CHILDREN'S POLICY:

- A single parent travelling with a child / children, the adult will be charged the Single Person rate plus the relevant child rates.
- Free of charge for children age 3 years and younger.
- N\$ 2,050.00 per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast and Dinner are included in the rate. However this excludes lunch and activities.
- N\$ 5,800.00 NETT for a 2 night package per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast, Lunch, Dinner, 2 Activities and return transfer from Twyfelfontein included. PLEASE NOTE, if this package is purchased and the child is under the age of 6 years, they are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.
- N\$ 7,800.00 NETT for a 3 night package per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast, Lunch, Dinner, All Activities, a Damara Living Museum Excursion and return transfer from Twyfelfontein included. PLEASE NOTE, if this package is purchased and the child is under the age of 6 years, they are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.
- Children 13 years and older cannot share with adults or stay in children's tents and will be charged the full adult per person rate.
- Children under the age of 6 years are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.

PLEASE NOTE:

- Camp Kipwe is child friendly.
- Children do not pay Conservancy Levy.
- Children under the age of 12 can be accommodated in a Children's Tent or on camping beds in the rooms with their parents. Please note that Camp Kipwe has a limited number of camping Parents are requested to keep their children under control. Other guests need to be taken into consideration, especially on activities and when in the dining area.
- In extreme situations where parents are unable to control their children, and where their misbehaviour is affecting the other guests, we will regrettably have no choice but to ask them to leave.
- Please note the following:
 - There are snakes and scorpions in the area and parents are requested to make sure that their children do not put their hands in little nooks and crannies.
 - Camp Kipwe is surrounded by boulders – dangerous and slippery. Parents are kindly requested to make sure that their children do not jump from the boulders into the swimming pool.
 - Parents are kindly requested to make sure that their children do not remove threads of thatching from the dining and lounge areas.
 - Parents are kindly requested to advise us if they would like their children to dine earlier and if there are any special children's food requests.

CHECK IN / OUT POLICY:

- Check-in time is from 13h00. Check out time is 10h00.
- Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

GENERAL BOOKING TERMS AND CONDITIONS:

- All bookings, amendments and cancellations must be made in writing.
- All written bookings, amendments and cancellations will be valid once we confirm in writing.
- Provisional bookings will be held for 14 days and will be automatically released where no written confirmation or cancellation is received. Higher demand periods and room shortages could incur shortened provisional booking periods. Please request an extension rather than confirming only to cancel again.
- Provisional bookings made within 31 days of travel will be held for a period of 24 hours and will be automatically released where no written confirmation or cancellation is received.
- Once a provisional booking has been confirmed we will require the names of the guests travelling, and /or payment as per terms & conditions. No name, no confirmation.
- Once a provisional booking is moved to confirmed status, a cancellation/administration fee of 15% will be charged if the booking is cancelled. Our normal cancellation policies will apply within 60 days of travel.
- **Direct bookings:** In order to secure or confirm a booking a valid credit card number must be provided.
- **Credit cards accepted are:** Master Card and Visa.
- **Note re Nightsbridge:** Any Nightsbridge bookings are only valid for direct bookings and not for trade bookings, Trade bookings will be charged on rack rate. Direct bookings are confirmed immediately, and payment is due in full – the standard Cancellation Policy will then apply.

CANCELLATION POLICY FOR INDIVIDUAL TRAVELLERS:

0 - 30 days prior to arrival	100%
31 - 45 days prior to arrival	50%
46 - 60 days prior to arrival	25%
61 days and more prior to arrival	15% non-refundable administration fee

PLEASE NOTE: Whilst any booking is held in a provisional status and we receive another confirmed FIT booking request, we will inform you in writing that your provisional booking requires written confirmation within 3 working days (72 hours) or we will release the requested amount of rooms.

Should we not receive a response within 3 working days (72 hours) the requested number of rooms will be released and you will be notified in writing thereafter.

ALLOTMENT / ALLOCATION POLICY

If a booking is received from an operator partner who has an allotment / allocation, this allocated room will be given first, before booking the next available rooms within the system.

BLOCK / GROUP BOOKING PROCEDURE:

- Bookings of more than 3 rooms (including guide room) will be viewed as a group booking.
- Group bookings of 3 rooms or more, need to be cancelled 90 days before travel.
- Block / Group bookings will be required to provide a provisional rooming list 6 months in advance. Should the lodge receive a confirmed booking the lodge will notify the relevant block / group booking company and the company will have 48 hours to either confirm the room at our block / group booking cancellation policy or release the room back to us for sale.
- Block / group bookings must be confirmed with a rooming list, stating guests' full names, at the latest 90 days before the travel date, at which time the 25% non-refundable administration deposit is due.
- A group booking is only guaranteed once a 25% non-refundable administration deposit has been paid. We will endeavour to hold the rooms for you as long as possible but, only a deposit guarantees the booking.
- To secure a booking, a deposit can be paid at any time prior to 90 days.
- Any room/s not confirmed and paid for (deposit) 90 days before travel will be automatically released and can be booked subject to availability at a later stage on a first come first serve basis.

PLEASE NOTE: Should we be holding an unconfirmed group booking for you, and we have a confirmed booking for the space, you will have 48 hours in which to confirm the block booking by paying a 25% non-refundable administration fee – failing which the rooms will be sold to the confirmed request.

GROUP BOOKING CANCELLATION POLICY:

- If a group booking or part thereof is cancelled more than 90 days prior to arrival, such a cancellation will be acknowledged and confirmed.
- If a group booking or part thereof is cancelled between 61 – 90 days prior to arrival, a 25% cancellation administration fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled between 31 – 60 days prior to arrival, a 50% cancellation administration fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled within 30 days of date of arrival, a 100% cancellation fee will be levied as a 30-day release period (or less) makes it quite impossible to fill our beds, resulting in losses.

0 - 30 days prior to arrival	100%
31 - 60 days prior to arrival	50%
61 - 90 days prior to arrival	25%

PAYMENT CONDITIONS

- Payment of the full accommodation account is required 30 days prior to arrival.
- Electronic or direct payments can be made into the following Bank Account:

Account name: Camp Kipwe
Bank: First National Bank
Branch code: 281872
Account No: 62253423538
SWIFT code: FIRNANNAX

- Proof of payment must be emailed to us and must include your booking number. Failing to provide the required information will result in your booking remaining in an unpaid status that could result in it being cancelled.
- All bank charges are for account of the operator.

All rates and conditions are subject to change.

RESERVATIONS

CHIWANI SAFARI CAMPS
Business Reg T359/14
Namibia Tourism Board Registration number for Camp Kipwe: LOD00221

E-mail: res@chiwani.com
Web: www.chiwani.com and www.kipwe.com
Tel: +264 61 232 009

Chiwani Business Trust
P O Box 40788
Windhoek
Namibia

We, the undersigned operator / agent partner and empowered staff member, have read and understand the terms & conditions of these rates and terms & conditions, and we will adhere to these as a first point of reference.



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RACK RATES 2024

Valid from: 01 January 2024 to 31 December 2024

Low Season: Jan, Feb, Mar, Jun & Dec | **Shoulder Season:** April, May & July
High Season: August, September, October, November

Accommodation Type	Dinner, Bed & Breakfast per person sharing (excludes all drinks)	Dinner, Bed & Breakfast Single Person (excludes all drinks)	TWO NIGHT PACKAGE Full Board (all meals) with Two Activities and Return Twyfelfontein Transfer p/p sharing (excludes all drinks)	TWO NIGHT PACKAGE Full Board (all meals) with Two Activities and Return Twyfelfontein Transfer for Single Person (excludes all drinks)	THREE NIGHT PACKAGE Full Board (all meals) with All Activities, including one Damara Living Museum excursion and Return Twyfelfontein Transfer p/p sharing (excludes all drinks)	THREE NIGHT PACKAGE Full Board (all meals) with All Activities, including one Damara Living Museum excursion and Return Twyfelfontein Transfer for Single Person (excludes all drinks)
9 x Bungalows						
Low Season	N\$ 4,340.00	N\$ 5,850.00	N\$ 10,740.00	N\$ 13,570.00	N\$ 15,480.00	N\$ 19,830.00
<i>Conservancy levy</i>	N\$ 205.00	N\$ 205.00	N\$ 410.00	N\$ 410.00	N\$ 615.00	N\$ 615.00
Shoulder Season	N\$ 4,980.00	N\$ 6,740.00	N\$ 11,990.00	N\$ 15,340.00	N\$ 17,340.00	N\$ 22,440.00
<i>Conservancy levy</i>	N\$ 275.00	N\$ 275.00	N\$ 550.00	N\$ 550.00	N\$ 825.00	N\$ 825.00
High Season	N\$ 5,730.00	N\$ 7,800.00	N\$ 13,510.00	N\$ 17,470.00	N\$ 19,620.00	N\$ 25,680.00
<i>Conservancy levy</i>	N\$ 300.00	N\$ 300.00	N\$ 600.00	N\$ 600.00	N\$ 900.00	N\$ 900.00
1 x Kipwe Suite						
Low Season	N\$ 7,300.00	N\$ 9,950.00	N\$ 16,640.00	N\$ 21,750.00	N\$ 24,330.00	N\$ 32,100.00
<i>Conservancy levy</i>	N\$ 205.00	N\$ 205.00	N\$ 410.00	N\$ 410.00	N\$ 615.00	N\$ 615.00
Shoulder Season	N\$ 7,550.00	N\$ 10,270.00	N\$ 17,150.00	N\$ 22,390.00	N\$ 25,080.00	N\$ 33,030.00
<i>Conservancy levy</i>	N\$ 275.00	N\$ 275.00	N\$ 550.00	N\$ 550.00	N\$ 825.00	N\$ 825.00
High Season	N\$ 8,750.00	N\$ 11,970.00	N\$ 19,540.00	N\$ 25,780.00	N\$ 28,680.00	N\$ 38,130.00
<i>Conservancy levy</i>	N\$ 300.00	N\$ 300.00	N\$ 600.00	N\$ 600.00	N\$ 900.00	N\$ 900.00
2 x Luxury Suites						
Low Season	N\$ 10,680.00	N\$ 14,510.00	N\$ 23,500.00	N\$ 30,970.00	N\$ 34,560.00	N\$ 45,900.00
<i>Conservancy levy</i>	N\$ 205.00	N\$ 205.00	N\$ 410.00	N\$ 410.00	N\$ 615.00	N\$ 615.00
Shoulder Season	N\$ 11,020.00	N\$ 14,980.00	N\$ 24,170.00	N\$ 31,890.00	N\$ 35,580.00	N\$ 47,250.00
<i>Conservancy levy</i>	N\$ 275.00	N\$ 275.00	N\$ 550.00	N\$ 550.00	N\$ 825.00	N\$ 825.00
High Season	N\$ 12,670.00	N\$ 17,090.00	N\$ 27,460.00	N\$ 36,110.00	N\$ 40,530.00	N\$ 53,610.00
<i>Conservancy levy</i>	N\$ 300.00	N\$ 300.00	N\$ 600.00	N\$ 600.00	N\$ 900.00	N\$ 900.00
All-Inclusive Add-On	N\$ 1,000.00 per person per night		If booked on the DBB rate, this will allow guests to have all drinks included, such as soft drinks, coffees and alcohol. If booked on the 2 or 3 night Full Board & Activities packages, it allows guests to have all meals, all activities and all drinks included, such as soft drinks, coffees and alcohol.			
Included	Accommodation, NTB tourism levy & VAT.					

ACCOMMODATION:

Bungalows:

Twin bedded accommodation (can be converted to a Double bed) in the shape of rondavels with air-conditioning. These rooms feature a verandah area and private en-suite, open-air bathroom (outdoor shower and ablutions).

Kipwe Suite:

The air-conditioned, elevated thatched suite has a large balcony and a private lounge equipped with satellite television, a stocked minibar and limited Wi-Fi. The double bedroom offers a king-size bed and en-suite, open air bathroom with a large bath. Laundry service included for stays of 2 nights or longer.

Luxury Suites:

Both luxury thatched suites feature a large lounge with separate air-conditioned bedroom, and en-suite bathroom before spilling out on to a large deck with spectacular, uninterrupted views. Private dining can be arranged, and the suites are equipped with Wi-Fi, a stocked minibar, heated splash pool and private salas. Laundry is included for stays of 2 nights or longer.

PLEASE NOTE:

- Please be sure to advise the booking office of any special dietary requirements or allergies?
- Please advise of the guests' time of arrival at the lodge, or estimated arrival and departure times if guests are flying in to Twyfelfontein airstrip?
- Two-night and three-night package on full board and activity rate starts with lunch on day of arrival unless alternative arrangements have been made well in advance.
- Airstrip transfers from Twyfelfontein Airstrip are included free of charge in the two-night and three-night package – all other transfers are charged at the rates listed above.

TRANSFERS:

Twyfelfontein pp one way	N\$ 325.00	20 minutes
!Doro Nawas pp one way	N\$ 385.00	45 minutes
Damaraland Camp pp one way	N\$ 575.00	90 minutes

ADDITIONAL MEALS:

Breakfast	N\$ 325.00 per person NETT
Lunch	N\$ 340.00 per person NETT
Lunch packs	N\$ 230.00 per person NETT
Dinner (3 course)	N\$ 735.00 per person NETT

ACTIVITIES OFFERED:

(Only to be added if booking on a DBB basis.)

- **Elephant/Nature Drive:** N\$ 1,140.00 per person - (+4 to 6 hours in the morning, usually departing at 06h30) including drinks.

Exclusive Use: N\$ 6,840.00 per vehicle but this is subject to availability and can only be booked at the lodge after arrival. (No pre-booking available.)

- **Twyfelfontein, Burnt Mountain and Organ Pipes Excursion** (+- 2 hours in the afternoon) including drinks: N\$ 840.00 per person

Exclusive Use: N\$ 5,040.00 per vehicle but this is subject to availability and can only be booked at the lodge after arrival. (No pre-booking available.)

- **Exclusive use vehicle for the day:** N\$ 9,300.00 (excluding meals)

TOUR LEADERS / GUIDES & PILOTS:

- N\$ 1,820.00 per Tour Leader/Tour Guide/Pilot per night (NETT).
- The above rate is a NETT rate and includes all three meals, and transfers with guests.
- Guides do not pay Conservancy Levy.
- There are only two rooms available at Camp Kipwe for Tour Leader/Tour Guide/Pilot accommodation.
- Drinks are for their own account and will be charged at a reduced rate.

CHILDREN'S POLICY:

- A single parent travelling with a child / children, the adult will be charged the Single Person rate plus the relevant child rates.
- Free of charge for children age 3 years and younger.
- N\$ 2,230.00 per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast and Dinner are included in the rate. However this excludes lunch and activities.
- N\$ 6,320.00 NETT for a 2 night package per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast, Lunch, Dinner, 2 Activities and return transfer from Twyfelfontein included. PLEASE NOTE, if this package is purchased and the child is under the age of 6 years, they are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.
- N\$ 8,520.00 NETT for a 3 night package per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast, Lunch, Dinner, All Activities, a Damara Living Museum Excursion and return transfer from Twyfelfontein included. PLEASE NOTE, if this package is purchased and the child is under the age of 6 years, they are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.
- Children 13 years and older cannot share with adults or stay in children's tents and will be charged the full adult per person rate.
- Children under the age of 6 years are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.

PLEASE NOTE:

- Camp Kipwe is child friendly.
- Children do not pay Conservancy Levy.
- Children under the age of 12 can be accommodated in a Children's Tent or on camping beds in the rooms with their parents. Please note that Camp Kipwe has a limited number of camping Parents are requested to keep their children under control. Other guests need to be taken into consideration, especially on activities and when in the dining area.
- In extreme situations where parents are unable to control their children, and where their misbehaviour is affecting the other guests, we will regrettably have no choice but to ask them to leave.
- Please note the following:
 - There are snakes and scorpions in the area and parents are requested to make sure that their children do not put their hands in little nooks and crannies.
 - Camp Kipwe is surrounded by boulders – dangerous and slippery. Parents are kindly requested to make sure that their children do not jump from the boulders into the swimming pool.
 - Parents are kindly requested to make sure that their children do not remove threads of thatching from the dining and lounge areas.
 - Parents are kindly requested to advise us if they would like their children to dine earlier and if there are any special children's food requests.

CHECK IN / OUT POLICY:

- Check-in time is from 13h00. Check out time is 10h00.
- Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

GENERAL BOOKING TERMS AND CONDITIONS:

- All bookings, amendments and cancellations must be made in writing.
- All written bookings, amendments and cancellations will be valid once we confirm in writing.
- Provisional bookings will be held for 14 days and will be automatically released where no written confirmation or cancellation is received. Higher demand periods and room shortages could incur shortened provisional booking periods. Please request an extension rather than confirming only to cancel again.
- Provisional bookings made within 31 days of travel will be held for a period of 24 hours and will be automatically released where no written confirmation or cancellation is received.
- Once a provisional booking has been confirmed we will require the names of the guests travelling, and /or payment as per terms & conditions. No name, no confirmation.
- Once a provisional booking is moved to confirmed status, a cancellation/administration fee of 15% will be charged if the booking is cancelled. Our normal cancellation policies will apply within 60 days of travel.
- **Direct bookings:** In order to secure or confirm a booking a valid credit card number must be provided.
- **Credit cards accepted are:** Master Card and Visa.
- **Note re Nightsbridge:** Any Nightsbridge bookings are only valid for direct bookings and not for trade bookings, Trade bookings will be charged on rack rate. Direct bookings are confirmed immediately, and payment is due in full – the standard Cancellation Policy will then apply.

CANCELLATION POLICY FOR INDIVIDUAL TRAVELLERS:

0 - 30 days prior to arrival	100%
31 - 45 days prior to arrival	50%
46 - 60 days prior to arrival	25%
61 days and more prior to arrival	15% non-refundable administration fee

PLEASE NOTE: Whilst any booking is held in a provisional status and we receive another confirmed FIT booking request, we will inform you in writing that your provisional booking requires written confirmation within 3 working days (72 hours) or we will release the requested amount of rooms.

Should we not receive a response within 3 working days (72 hours) the requested number of rooms will be released and you will be notified in writing thereafter.

ALLOTMENT / ALLOCATION POLICY

If a booking is received from an operator partner who has an allotment / allocation, this allocated room will be given first, before booking the next available rooms within the system.

BLOCK / GROUP BOOKING PROCEDURE:

- Bookings of more than 3 rooms (including guide room) will be viewed as a group booking.
- Group bookings of 3 rooms or more, need to be cancelled 90 days before travel.
- Block / Group bookings will be required to provide a provisional rooming list 6 months in advance. Should the lodge receive a confirmed booking the lodge will notify the relevant block / group booking company and the company will have 48 hours to either confirm the room at our block / group booking cancellation policy or release the room back to us for sale.
- Block / group bookings must be confirmed with a rooming list, stating guests' full names, at the latest 90 days before the travel date, at which time the 25% non-refundable administration deposit is due.
- A group booking is only guaranteed once a 25% non-refundable administration deposit has been paid. We will endeavour to hold the rooms for you as long as possible but, only a deposit guarantees the booking.
- To secure a booking, a deposit can be paid at any time prior to 90 days.
- Any room/s not confirmed and paid for (deposit) 90 days before travel will be automatically released and can be booked subject to availability at a later stage on a first come first serve basis.

PLEASE NOTE: Should we be holding an unconfirmed group booking for you, and we have a confirmed booking for the space, you will have 48 hours in which to confirm the block booking by paying a 25% non-refundable administration fee – failing which the rooms will be sold to the confirmed request.

GROUP BOOKING CANCELLATION POLICY:

- If a group booking or part thereof is cancelled more than 90 days prior to arrival, such a cancellation will be acknowledged and confirmed.
- If a group booking or part thereof is cancelled between 61 – 90 days prior to arrival, a 25% cancellation administration fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled between 31 – 60 days prior to arrival, a 50% cancellation administration fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled within 30 days of date of arrival, a 100% cancellation fee will be levied as a 30-day release period (or less) makes it quite impossible to fill our beds, resulting in losses.

0 - 30 days prior to arrival	100%
31 - 60 days prior to arrival	50%
61 - 90 days prior to arrival	25%

PAYMENT CONDITIONS

- Payment of the full accommodation account is required 30 days prior to arrival.
- Electronic or direct payments can be made into the following Bank Account:

Account name: Camp Kipwe
Bank: First National Bank
Branch code: 281872
Account No: 62253423538
SWIFT code: FIRNANNAX

- Proof of payment must be emailed to us and must include your booking number. Failing to provide the required information will result in your booking remaining in an unpaid status that could result in it being cancelled.
- All bank charges are for account of the operator.

All rates and conditions are subject to change.

RESERVATIONS

CHIWANI SAFARI CAMPS
Business Reg T359/14
Namibia Tourism Board Registration number for Camp Kipwe: LOD00221

E-mail: res@chiwani.com
Web: www.chiwani.com and www.kipwe.com
Tel: +264 61 232 009

Chiwani Business Trust
P O Box 40788
Windhoek
Namibia

We, the undersigned operator / agent partner and empowered staff member, have read and understand the terms & conditions of these rates and terms & conditions, and we will adhere to these as a first point of reference.

