

# Mowani

## MOUNTAIN CAMP

**Reservations:** Tel: +264 61 232009 | **Lodge:** Tel: +264 67 697008  
**E-mail:** res@chiwani.com | **Web:** www.mowani.com

### RACK RATES 2026

**Valid from:** 01 January 2026 to 31 December 2026

**Low Season:** January, February, March & December 2026

**High Season:** April, May, June, July, August, September, October & November 2026

Accommodation Type	Dinner, Bed & Breakfast p/p sharing	Dinner, Bed & Breakfast Single Person	TWO NIGHT PACKAGE (Fully Inclusive)	TWO NIGHT PACKAGE (Fully Inclusive) Single Person	THREE NIGHT PACKAGE (Fully Inclusive)	THREE NIGHT PACKAGE (Fully Inclusive) Single Person
<b>8 x View Rooms</b>						
Low Season	N\$ 5,940	N\$ 8,020	N\$ 16,590	N\$ 20,540	N\$ 24,180	N\$ 30,180
High Season	N\$ 7,960	N\$ 10,860	N\$ 20,610	N\$ 26,180	N\$ 30,180	N\$ 38,670
<i>Community levy</i>	N\$ 325	N\$ 325	N\$ 650	N\$ 650	N\$ 975	N\$ 975
<b>4 x Superior View Rooms</b>						
Low Season	N\$ 6,400	N\$ 8,620	N\$ 17,480	N\$ 21,720	N\$ 25,500	N\$ 31,980
High Season	N\$ 8,540	N\$ 11,520	N\$ 21,800	N\$ 27,510	N\$ 31,980	N\$ 40,680
<i>Community levy</i>	N\$ 325	N\$ 325	N\$ 650	N\$ 650	N\$ 975	N\$ 975
<b>1 x Luxury Room</b>						
Low Season	N\$ 6,690	N\$ 9,030	N\$ 18,190	N\$ 22,650	N\$ 26,550	N\$ 33,330
High Season	N\$ 8,950	N\$ 12,060	N\$ 22,720	N\$ 28,730	N\$ 33,300	N\$ 42,390
<i>Community levy</i>	N\$ 325	N\$ 325	N\$ 650	N\$ 650	N\$ 975	N\$ 975
<b>1 x Rock Suite (Mini)</b>						
Low Season	N\$ 7,620	N\$ 10,270	N\$ 20,070	N\$ 25,150	N\$ 29,340	N\$ 37,080
High Season	N\$ 9,810	N\$ 13,070	N\$ 24,420	N\$ 30,740	N\$ 35,880	N\$ 45,450
<i>Community levy</i>	N\$ 325	N\$ 325	N\$ 650	N\$ 650	N\$ 975	N\$ 975
<b>1 x Mountain Suite</b>						
Low Season	N\$ 12,600	N\$ 17,130	N\$ 30,030	N\$ 38,850	N\$ 44,250	N\$ 57,630
High Season	N\$ 14,950	N\$ 20,170	N\$ 34,700	N\$ 44,910	N\$ 51,300	N\$ 66,720
<i>Community levy</i>	N\$ 325	N\$ 325	N\$ 650	N\$ 650	N\$ 975	N\$ 975
<b>Fully-Inclusive</b>	<ul style="list-style-type: none"> <li>• <b>Two Night Package</b> offers better value for money and includes all meals, drinks, activities and return transfer from Twyfelfontein/!Doro Nawas airstrip or Damaraland Camp.</li> <li>• <b>Three Night Package</b> offers better value for money and includes all meals, drinks, activities and return transfer from Twyfelfontein/!Doro Nawas airstrip or Damaraland Camp.</li> </ul>					
<b>All-Inclusive Add-On</b>	N\$ 1,200 per person per night	If booked on the DBB rate, this will allow guests to have all drinks included, such as soft drinks, speciality coffees and alcohol.				
<b>Included</b>	Accommodation, NTB tourism levy & VAT.					

## ACCOMMODATION:

### View Rooms & Superior View Rooms:

12 twin bedded rooms (can be converted into a King bed), with thatched roofs and en-suite facilities, air-conditioning and Wi-Fi.  
4 Superior View Rooms face west with panoramic views.  
8 View Rooms offer varied outlooks: either a northern view across the valley or a more intimate perspective across a boulder-strewn valley facing east or northeast.

### Luxury Room:

Situated behind large boulders, this west-facing room consists of a thatch roof, air-conditioned bedroom with kingsize bed, en-suite facilities, Wi-Fi and its own private deck with heated splash pool and sala overlooking the valley below. Wi-Fi and private dining are available in-room or on the deck. Being close to the main area, this room is ideal for guests with limited mobility. Laundry is included for stays of 2 nights or more.

### Rock Suite (Mini):

Cocooned within the rocks is this private thatched Rock Suite with heated splash pool. The lounge features satellite television, Wi-Fi and stocked minibar, before leading to an air-conditioned king bedded room and an en-suite open air bathroom, also tucked into the rocks. Private dining is available either within the suite or on the outdoor decks within the rocks. Laundry is included for stays of 2 nights or more.

### Mountain Suite:

An exclusive, private thatched suite with spectacular wrap-around views. The lounge offers satellite television, soundbar, Wi-Fi and stocked minibar with access to an outdoor deck, ideal for private dining. Adjacent to the lounge is a bedroom equipped with king size bed, air-conditioning, separate indoor bathroom, and a further outdoor deck featuring a heated splash pool, sala, shower and bath with uninterrupted views. Laundry is included for stays of 2 nights or more.

### PLEASE NOTE:

- Please be sure to advise the booking office of any special dietary requirements or allergies.
- Please advise of the guests' time of arrival at the lodge, or estimated arrival and departure times if guests are flying in to Twyfelfontein airstrip.
- Two-night and three-night fully inclusive packages start with lunch on day of arrival unless alternative arrangements have been made well in advance.
- Airstrip transfers from Twyfelfontein Airstrip are included free of charge in the two-night and three-night package – all other transfers are charged at the rates listed below.

### TRANSFERS:

<b>Twyfelfontein pp one way</b>	N\$ 395	30 minutes
<b>!Doro Nawas pp one way</b>	N\$ 465	45 minutes
<b>Damaraland Camp pp one way</b>	N\$ 695	90 minutes

### ADDITIONAL MEALS:

<b>Breakfast</b>	N\$ 395 per person NETT
<b>Lunch</b>	N\$ 375 per person NETT
<b>Lunch packs</b>	N\$ 255 per person NETT
<b>Dinner (3 course)</b>	N\$ 890 per person NETT

### ACTIVITIES OFFERED:

(Only to be added if booking on a DBB basis.)

**All activities are subject to availability.**

- **Nature Drive:** N\$ 1,360 per person - (+-4 to 6 hours in the morning, usually departing at 06h30) including drinks.  
**Exclusive Use:** N\$ 8,160 per vehicle but this is subject to availability and can only be booked at the lodge after arrival. (No pre-booking available.)
- **Twyfelfontein, Burnt Mountain and Organ Pipes Excursion** (+- 2 hours in the afternoon) including drinks: N\$ 1,110 per person  
**Exclusive Use:** N\$ 6,660 per vehicle but this is subject to availability and can only be booked at the lodge after arrival. (No pre-booking available.)
- **Damara Living Museum:** N\$ 320 per person
- **Exclusive use vehicle for the day:** N\$ 14,820 (excluding meals) - Can only be booked at the lodge after arrival. No pre-booking available.

### **TOUR LEADERS / GUIDES & PILOTS:**

- Tour Leaders/guides/pilots are not accommodated free of charge.
- N\$ 2,210 per Tour Leader/Tour Guide/Pilot per night (NETT).
- The above rate is a NETT rate and includes all three meals, and transfers with guests.
- Guides do not pay Community Levy.
- There are only three rooms available at Mowani Mountain Camp for Tour Leader/Tour Guide/Pilot accommodation.
- Drinks are for their own account and will be charged at a reduced rate. Drinks will be limited and for their own consumption only, not to host guests.

### **CHILDREN'S POLICY:**

- A single parent travelling with a child / children, the adult will be charged the Single Person rate plus the relevant child rates.
- Free of charge for children age 3 years and younger.
- N\$ 2,610 per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast and Dinner are included in the rate. However this excludes lunch and activities.
- N\$ 8,190 NETT for a 2 night package per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast, Lunch, Dinner, 2 Activities and return transfer from Twyfelfontein included. PLEASE NOTE, if this package is purchased and the child is under the age of 6 years, they are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.
- N\$ 11,190 NETT for a 3 night package per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast, Lunch, Dinner, All Activities and return transfer from Twyfelfontein included. PLEASE NOTE, if this package is purchased and the child is under the age of 6 years, they are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.
- Children 13 years and older cannot share with adults or stay in children's tents and will be charged the full adult per person rate.
- Children under the age of 6 years are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.

### **PLEASE NOTE:**

- Mowani Mountain Camp is child friendly.
- Children do not pay Community Levy.
- Children under the age of 12 can be accommodated in a Children's Tent or on camping beds in the rooms with their parents. Please note that Mowani Mountain Camp has a limited number of camping beds. Parents are requested to keep their children under control. Other guests need to be taken into consideration, especially on activities and when in the dining area.
- In extreme situations where parents are unable to control their children, and where their misbehaviour is affecting the other guests, we will regrettably have no choice but to ask them to leave.
- Please note the following:
  - There are snakes and scorpions in the area and parents are requested to make sure that their children do not put their hands in little nooks and crannies.
  - Mowani Mountain Camp is surrounded by boulders – dangerous and slippery. Parents are kindly requested to make sure that their children do not jump from the boulders into the swimming pool.
  - Parents are kindly requested to make sure that their children do not remove threads of thatching from the dining and lounge areas or from any other thatched area at the lodge.
  - Parents are kindly requested to advise us if they would like their children to dine earlier and if there are any special children's food requests.

### **CHECK IN / OUT POLICY:**

- Check-in time is from 13h00. Check out time is 10h00.
- Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

### **GENERAL BOOKING TERMS AND CONDITIONS:**

- All bookings, amendments and cancellations must be made in writing.
- All written bookings, amendments and cancellations will be valid once we confirm in writing.
- Provisional bookings will be held for 14 days and will be automatically released where no written confirmation or cancellation is received. Higher demand periods and room shortages could incur shortened provisional booking periods. Please request an extension rather than confirming only to cancel again.
- Provisional bookings made within 31 days of travel will be held for a period of 24 hours and will be automatically released where no written confirmation or cancellation is received.
- Once a provisional booking has been confirmed we will require the names of the guests travelling, and /or payment as per terms & conditions. No name, no confirmation.

- Once a provisional booking is moved to confirmed status, a cancellation/administration fee of 15% will be charged if the booking is cancelled. Our normal cancellation policies will apply within 60 days of travel.
- **Direct bookings:** In order to secure or confirm a booking a valid credit card number must be provided.
- **Credit cards accepted are:** Master Card and Visa.
- **Note re Nightsbridge:** Any Nightsbridge bookings are only valid for direct bookings and not for trade bookings, Trade bookings will be charged on rack rate. Direct bookings are confirmed immediately, and payment is due in full – the standard Cancellation Policy will then apply.

#### CANCELLATION POLICY FOR INDIVIDUAL TRAVELLERS:

<b>0 - 30 days</b> prior to arrival	100%
<b>31 - 45 days</b> prior to arrival	50%
<b>46 - 60 days</b> prior to arrival	25%
<b>61 days and more</b> prior to arrival	15% non-refundable administration fee

**PLEASE NOTE:** Whilst any booking is held in a provisional status and we receive another confirmed FIT booking request, we will inform you in writing that your provisional booking requires written confirmation within 3 working days (72 hours) or we will release the requested amount of rooms.

Should we not receive a response within 3 working days (72 hours) the requested number of rooms will be released and you will be notified in writing thereafter.

#### ALLOTMENT / ALLOCATION POLICY

If a booking is received from an operator partner who has an allotment / allocation, this allocated room will be given first, before booking the next available rooms within the system.

#### GROUP BOOKING PROCEDURE:

- Bookings of more than 3 rooms (including guide room) will be viewed as a group booking.
- Group bookings of 3 rooms or more, need to be cancelled 90 days before travel.
- Group bookings will be required to provide a provisional rooming list 6 months in advance. Should the lodge receive a confirmed booking the lodge will notify the relevant group booking company and the company will have 48 hours to either confirm the room at our group booking cancellation policy or release the room back to us for sale.
- Group bookings must be confirmed with a rooming list, stating guests' full names, at the latest 90 days before the travel date, at which time the 25% non-refundable administration fee is due.
- A group booking is only guaranteed once a 25% non-refundable administration fee has been paid. We will endeavour to hold the rooms for you as long as possible but, only an administration fee guarantees the booking.
- To secure a booking, a deposit can be paid at any time prior to 90 days.
- Any room/s not confirmed and paid for (deposit) 90 days before travel will be automatically released and can be booked subject to availability at a later stage on a first come first serve basis.

**PLEASE NOTE:** Should we be holding an unconfirmed group booking for you, and we have a confirmed booking for the space, you will have 48 hours in which to confirm the group booking by paying a 25% non-refundable administration fee – failing which the rooms will be sold to the confirmed request.

#### GROUP BOOKING CANCELLATION POLICY:

- If a group booking or part thereof is cancelled more than 90 days prior to arrival, such a cancellation will be acknowledged and confirmed.
- If a group booking or part thereof is cancelled between 61 – 90 days prior to arrival, a 25% cancellation administration fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled between 31 – 60 days prior to arrival, a 50% cancellation administration fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled within 30 days of date of arrival, a 100% cancellation fee will be levied as a 30-day release period (or less) makes it quite impossible to fill our beds, resulting in losses.

<b>0 - 30 days</b> prior to arrival	100%
<b>31 - 60 days</b> prior to arrival	50%
<b>61 - 90 days</b> prior to arrival	25%

## PAYMENT CONDITIONS

- Payment of the full accommodation account is required 30 days prior to arrival.
- Electronic or direct payments can be made into the following Bank Account:

**Account name:** Chiwani Business Trust / Mowani Mountain Camp  
**Bank:** First National Bank  
**Branch code:** 281872  
**Account No:** 62253423538  
**SWIFT code:** FIRNANNAX

- Proof of payment must be emailed to us and must include your booking number. Failing to provide the required information will result in your booking remaining in an unpaid status that could result in it being cancelled.
- All bank charges are for account of the operator.

All rates and conditions are subject to change.

## RESERVATIONS

CHIWANI SAFARI CAMPS  
Business Reg T359/14  
Namibia Tourism Board Registration number for Mowani Mountain Camp: TNC00009

**E-mail:** [res@chiwani.com](mailto:res@chiwani.com)  
**Web:** [www.chiwani.com](http://www.chiwani.com) and [www.mowani.com](http://www.mowani.com)  
**Tel:** +264 61 232 009

Chiwani Business Trust  
P O Box 40788  
Windhoek  
Namibia



# Mowani

## MOUNTAIN CAMP

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Accommodation Type	Dinner, Bed & Breakfast p/p sharing	Dinner, Bed & Breakfast Single Person	TWO NIGHT PACKAGE (Fully Inclusive)	TWO NIGHT PACKAGE (Fully Inclusive) Single Person	THREE NIGHT PACKAGE (Fully Inclusive)	THREE NIGHT PACKAGE (Fully Inclusive) Single Person
<b>8 x View Rooms</b>						
Low Season	N\$ 5,940	N\$ 8,020	N\$ 16,590	N\$ 20,540	N\$ 24,180	N\$ 30,180
High Season	N\$ 7,960	N\$ 10,860	N\$ 20,610	N\$ 26,180	N\$ 30,180	N\$ 38,670
<i>Conservancy levy</i>	N\$ 325	N\$ 325	N\$ 650	N\$ 650	N\$ 975	N\$ 975
<b>4 x Superior View Rooms</b>						
Low Season	N\$ 6,400	N\$ 8,620	N\$ 17,480	N\$ 21,720	N\$ 25,500	N\$ 31,980
High Season	N\$ 8,540	N\$ 11,520	N\$ 21,800	N\$ 27,510	N\$ 31,980	N\$ 40,680
<i>Conservancy levy</i>	N\$ 325	N\$ 325	N\$ 650	N\$ 650	N\$ 975	N\$ 975
<b>1 x Luxury Room</b>						
Low Season	N\$ 6,690	N\$ 9,030	N\$ 18,190	N\$ 22,650	N\$ 26,550	N\$ 33,330
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<b>1 x Rock Suite (Mini)</b>						
Low Season	N\$ 7,620	N\$ 10,270	N\$ 20,070	N\$ 25,150	N\$ 29,340	N\$ 37,080
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<i>Conservancy levy</i>	N\$ 325	N\$ 325	N\$ 650	N\$ 650	N\$ 975	N\$ 975
<b>Fully-Inclusive</b>	<ul style="list-style-type: none"> <li>• <b>Two Night Package</b> offers better value for money and includes all meals, drinks, activities and return transfer from Twyfelfontein/!Doro Nawas airstrip or Damaraland Camp.</li> <li>• <b>Three Night Package</b> offers better value for money and includes all meals, drinks, activities and return transfer from Twyfelfontein/!Doro Nawas airstrip or Damaraland Camp.</li> </ul>					
<b>Included</b>	Accommodation, NTB tourism levy & VAT.					

## ACCOMMODATION:

### View Rooms & Superior View Rooms:

12 twin bedded rooms (can be converted into a King bed), with thatched roofs and en-suite facilities, air-conditioning and Wi-Fi.  
4 Superior View Rooms face west with panoramic views.  
8 View Rooms offer varied outlooks: either a northern view across the valley or a more intimate perspective across a boulder-strewn valley facing east or northeast.

### Luxury Room:

Situated behind large boulders, this west-facing room consists of a thatch roof, air-conditioned bedroom with kingsize bed, en-suite facilities, Wi-Fi and its own private deck with heated splash pool and sala overlooking the valley below. Wi-Fi and private dining are available in-room or on the deck. Being close to the main area, this room is ideal for guests with limited mobility. Laundry is included for stays of 2 nights or more.

### Rock Suite (Mini):

Cocooned within the rocks is this private thatched Rock Suite with heated splash pool. The lounge features satellite television, Wi-Fi and stocked minibar, before leading to an air-conditioned king bedded room and an en-suite open air bathroom, also tucked into the rocks. Private dining is available either within the suite or on the outdoor decks within the rocks. Laundry is included for stays of 2 nights or more.

### Mountain Suite:

An exclusive, private thatched suite with spectacular wrap-around views. The lounge offers satellite television, soundbar, Wi-Fi and stocked minibar with access to an outdoor deck, ideal for private dining. Adjacent to the lounge is a bedroom equipped with king size bed, air-conditioning, separate indoor bathroom, and a further outdoor deck featuring a heated splash pool, sala, shower and bath with uninterrupted views. Laundry is included for stays of 2 nights or more.

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- Airstrip transfers from Twyfelfontein Airstrip are included free of charge in the two-night and three-night package – all other transfers are charged at the rates listed below.

### TRANSFERS:

<b>Twyfelfontein pp one way</b>	N\$ 395	30 minutes
<b>!Doro Nawas pp one way</b>	N\$ 465	45 minutes
<b>Damaraland Camp pp one way</b>	N\$ 695	90 minutes

### ADDITIONAL MEALS:

<b>Breakfast</b>	N\$ 395 per person NETT
<b>Lunch</b>	N\$ 375 per person NETT
<b>Lunch packs</b>	N\$ 255 per person NETT
<b>Dinner (3 course)</b>	N\$ 890 per person NETT

### ACTIVITIES OFFERED:

(Only to be added if booking on a DBB basis.)

**All activities are subject to availability.**

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**Exclusive Use:** N\$ 8,160 per vehicle but this is subject to availability and can only be booked at the lodge after arrival. (No pre-booking available.)
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### **TOUR LEADERS / GUIDES & PILOTS:**

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- N\$ 2,210 per Tour Leader/Tour Guide/Pilot per night (NETT).
- The above rate is a NETT rate and includes all three meals, and transfers with guests.
- Guides do not pay Conservancy Levy.
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- Drinks are for their own account and will be charged at a reduced rate. Drinks will be limited and for their own consumption only, not to host guests.

### **CHILDREN'S POLICY:**

- A single parent travelling with a child / children, the adult will be charged the Single Person rate plus the relevant child rates.
- Free of charge for children age 3 years and younger.
- N\$ 2,610 per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast and Dinner are included in the rate. However this excludes lunch and activities.
- N\$ 8,190 NETT for a 2 night package per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast, Lunch, Dinner, 2 Activities and return transfer from Twyfelfontein included. PLEASE NOTE, if this package is purchased and the child is under the age of 6 years, they are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.
- N\$ 11,190 NETT for a 3 night package per child (4 – 12 years) accommodated in a children's tent or on camping beds in the room with their parents. Breakfast, Lunch, Dinner, All Activities and return transfer from Twyfelfontein included. PLEASE NOTE, if this package is purchased and the child is under the age of 6 years, they are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.
- Children 13 years and older cannot share with adults or stay in children's tents and will be charged the full adult per person rate.
- Children under the age of 6 years are not permitted on scheduled game drive activities unless a private vehicle is booked, subject to availability at the lodge.

### **PLEASE NOTE:**

- Mowani Mountain Camp is child friendly.
- Children do not pay Conservancy Levy.
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- In extreme situations where parents are unable to control their children, and where their misbehaviour is affecting the other guests, we will regrettably have no choice but to ask them to leave.
- Please note the following:
  - There are snakes and scorpions in the area and parents are requested to make sure that their children do not put their hands in little nooks and crannies.
  - Mowani Mountain Camp is surrounded by boulders – dangerous and slippery. Parents are kindly requested to make sure that their children do not jump from the boulders into the swimming pool.
  - Parents are kindly requested to make sure that their children do not remove threads of thatching from the dining and lounge areas or from any other thatched area at the lodge.
  - Parents are kindly requested to advise us if they would like their children to dine earlier and if there are any special children's food requests.

### **CHECK IN / OUT POLICY:**

- Check-in time is from 13h00. Check out time is 10h00.
- Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

### **GENERAL BOOKING TERMS AND CONDITIONS:**

- All bookings, amendments and cancellations must be made in writing.
- All written bookings, amendments and cancellations will be valid once we confirm in writing.
- Provisional bookings will be held for 14 days and will be automatically released where no written confirmation or cancellation is received. Higher demand periods and room shortages could incur shortened provisional booking periods. Please request an extension rather than confirming only to cancel again.
- Provisional bookings made within 31 days of travel will be held for a period of 24 hours and will be automatically released where no written confirmation or cancellation is received.
- Once a provisional booking has been confirmed we will require the names of the guests travelling, and /or payment as per terms & conditions. No name, no confirmation.

- Once a provisional booking is moved to confirmed status, a cancellation/administration fee of 15% will be charged if the booking is cancelled. Our normal cancellation policies will apply within 60 days of travel.
- **Direct bookings:** In order to secure or confirm a booking a valid credit card number must be provided.
- **Credit cards accepted are:** Master Card and Visa.
- **Note re Nightsbridge:** Any Nightsbridge bookings are only valid for direct bookings and not for trade bookings, Trade bookings will be charged on rack rate. Direct bookings are confirmed immediately, and payment is due in full – the standard Cancellation Policy will then apply.

#### CANCELLATION POLICY FOR INDIVIDUAL TRAVELLERS:

<b>0 - 30 days</b> prior to arrival	100%
<b>31 - 45 days</b> prior to arrival	50%
<b>46 - 60 days</b> prior to arrival	25%
<b>61 days and more</b> prior to arrival	15% non-refundable administration fee

**PLEASE NOTE:** Whilst any booking is held in a provisional status and we receive another confirmed FIT booking request, we will inform you in writing that your provisional booking requires written confirmation within 3 working days (72 hours) or we will release the requested amount of rooms.

Should we not receive a response within 3 working days (72 hours) the requested number of rooms will be released and you will be notified in writing thereafter.

#### ALLOTMENT / ALLOCATION POLICY

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#### GROUP BOOKING PROCEDURE:

- Bookings of more than 3 rooms (including guide room) will be viewed as a group booking.
- Group bookings of 3 rooms or more, need to be cancelled 90 days before travel.
- Group bookings will be required to provide a provisional rooming list 6 months in advance. Should the lodge receive a confirmed booking the lodge will notify the relevant group booking company and the company will have 48 hours to either confirm the room at our group booking cancellation policy or release the room back to us for sale.
- Group bookings must be confirmed with a rooming list, stating guests' full names, at the latest 90 days before the travel date, at which time the 25% non-refundable administration fee is due.
- A group booking is only guaranteed once a 25% non-refundable administration fee has been paid. We will endeavour to hold the rooms for you as long as possible but, only an administration fee guarantees the booking.
- To secure a booking, a deposit can be paid at any time prior to 90 days.
- Any room/s not confirmed and paid for (deposit) 90 days before travel will be automatically released and can be booked subject to availability at a later stage on a first come first serve basis.

**PLEASE NOTE:** Should we be holding an unconfirmed group booking for you, and we have a confirmed booking for the space, you will have 48 hours in which to confirm the group booking by paying a 25% non-refundable administration fee – failing which the rooms will be sold to the confirmed request.

#### GROUP BOOKING CANCELLATION POLICY:

- If a group booking or part thereof is cancelled more than 90 days prior to arrival, such a cancellation will be acknowledged and confirmed.
- If a group booking or part thereof is cancelled between 61 – 90 days prior to arrival, a 25% cancellation administration fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled between 31 – 60 days prior to arrival, a 50% cancellation administration fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled within 30 days of date of arrival, a 100% cancellation fee will be levied as a 30-day release period (or less) makes it quite impossible to fill our beds, resulting in losses.

<b>0 - 30 days</b> prior to arrival	100%
<b>31 - 60 days</b> prior to arrival	50%
<b>61 - 90 days</b> prior to arrival	25%

## PAYMENT CONDITIONS

- Payment of the full accommodation account is required 30 days prior to arrival.
- Electronic or direct payments can be made into the following Bank Account:

**Account name:** Chiwani Business Trust / Mowani Mountain Camp  
**Bank:** First National Bank  
**Branch code:** 281872  
**Account No:** 62253423538  
**SWIFT code:** FIRNANNAX

- Proof of payment must be emailed to us and must include your booking number. Failing to provide the required information will result in your booking remaining in an unpaid status that could result in it being cancelled.
- All bank charges are for account of the operator.

All rates and conditions are subject to change.

## RESERVATIONS

CHIWANI SAFARI CAMPS  
Business Reg T359/14  
Namibia Tourism Board Registration number for Mowani Mountain Camp: TNC00009

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